



AP 012 Quality Policy	Rev No: 3	Issue Date 10/02/2021	Written By: Charlie O'Donovan	Approved By: Chris Mee
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POLICY

The Quality Policy of the Chris Mee Group is to ensure customer satisfaction through its Consultancy, Training, and Placement services for all sectors reliably and efficiently.

We have identified the following core objectives in this business:

1. Ensure sustainable quality in delivery by having profitability and growth.
2. Provide a high quality and value-added service to our clients through operational excellence, repeatable processes, and routine quality checks.
3. Operate a continuous improvement culture within the organisation that will sustain the business into the future.

We are committed to continuous improvement in all aspects of our business in order to meet the requirements of our clients, legal obligations and in support of the quality policy set out here.

We regularly review our quality objectives and audit all our operations for any defects or areas of improvement.

The Chris Mee Group is committed to ensuring that quality assurance is guaranteed with its operations and complies with the **ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards**. We ensure that all employees are aware of how they contribute towards the continuous improvement of the Integrated Management System and matching customer expectations by way of training, toolbox talks and town hall meetings..

We have communicated this policy to our employees.

Signed: Christopher Mee (Managing Director)

REVISION FREQUENCY

CMSE reserves the right to alter the above Policy statement in line with changes in legislation or overall company policy.

This policy is reviewed on an annual basis.

REVISION HISTORY

Rev	Date	Reason for Change	Author	Approver
0	01/04/2015	Initial Release	S Ward	C Mee
1	08/02/2018	Updated to include reference to Quality Objectives and	S Ward	C Mee



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		compliance to the new ISO 9001:2015 std.		
2	05/03/2020	Update reference to ISO 45001, re-wording of core objectives	B Purcell	C Mee
3	10/02/2021	Annual review, no change	C O'Donovan	C Mee